



[Provider address]

[Member Name]
[Member Street Address]
[Member City, State, ZIP]

**Now is a great time to start
using telehealth visits.
Here's what you need to do
to get started.**

[Call us at]
[XXX-XXX-XXXX (TTY)],
[Monday through Friday]
[XX:XX am – YY:YY pm,
local time]

We're offering more ways to connect for your care

Dear [First Name],

It's important to see your doctor when you have an acute health need, and also to check in regularly to stay on track with your ongoing health conditions. That's why we offer telehealth visits, connecting you with your doctors via your [home phone, mobile phone, tablet or laptop].

While we like to see you in our office, we can still help you manage chronic conditions or treat common nonemergency needs through a telephone call or video chat. You'll get the same individualized, quality care you've come to trust from our office—from the comfort and safety of home.

A telehealth visit is a safe and easy way to stay connected with us, helping to ensure your health remains a top priority. We look forward to helping you manage your health in a telehealth visit soon.

Sincerely,

SIGNATURE

[Provider name]
[Provider title]

Many health plans are covering telehealth visits, but please check with your plan for specifics on your benefit coverage and what medical necessity rules apply.

[Provider 1557 non discrimination disclaimer to go here.]

[Provider telemedicine disclaimer to go here.]

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